ESG SUMMARY & HIGHLIGHTS

2024/25



### **OUR MAIN OBJECTIVES...**

**EMPLOYEES** 

**CUSTOMERS** 

**STAKEHOLDERS** 

**OPERATIONS** 

PRIDE & ENGAGEMENT IN OUR BUSINESS

AN
OUTSTANDING
CUSTOMER
EXPERIENCE

RECOGNITION
OF LBA AS A
GOOD
NEIGHBOUR

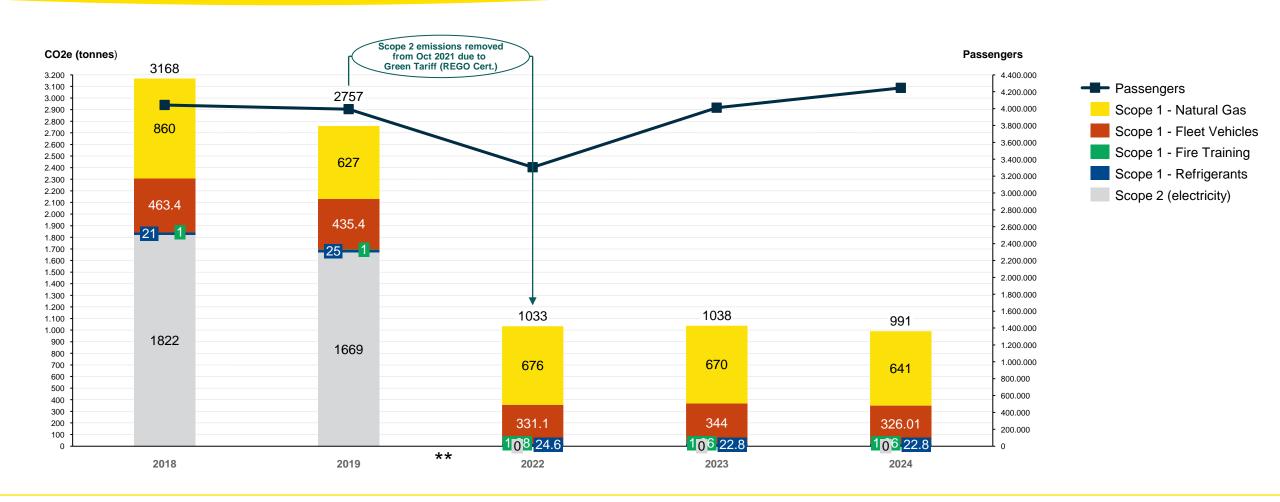
SAFE &
COMPLIANT,
DOING NO
HARM



Building an **Outstanding** airport, connecting **Yorkshire** to the world



### **PROGRESS - NET ZERO 2030**



# LBA ENGINEERING DEPARTMENT BECOMES FULLY ELECTRIC

LBA reached another milestone in it's progress to become Net Zero by fully electrifying it's first operational department, the Engineering team.

The Engineering team at LBA carry out essential maintenance and repairs on a number of crucial airport systems and has recently introduced a fleet of seven brand-new electric vehicles (EVs) hitting a landmark achievement and taking the total fleet to 12. More EVs are proposed for other operational departments as diesel-powered vehicles are gradually being phased out.





### **FIXED ELECTRICAL GROUND POWER**





Fixed Electrical Ground Power (FEGP) has been installed on eight aircraft stands. FEGP eliminates the requirement for diesel-powered Ground Power Units (GPUs) which provide power to the aircraft when on the ground. The benefits of FEGP include reduced carbon emissions, improved air quality and a reduction in noise.

### GLOBAL REAL ESTATE SUSTAINABILITY BENCHMARK

GRESB is an independent organisation who provide validated Environmental, Social and Governance (ESG) data for real estate and infrastructure businesses globally.

The assessment are guided by what investors and the industry consider to be material issues in the sustainability performance of real asset investments and are aligned with the international reporting frameworks, such as the UN Sustainable Development Goals (SDGs)

LBA have been taking part in the GRESB assessment since 2018. We use GRESB as a tool to improve our ESG performance and strive to achieve the highest score possible.

In 2024, we achieved a score of 97% and a five-star rating!

 2019
 2021
 2022
 2023

 63%
 67%
 89%
 95%
 97%



## CELEBRATING INTERNATIONAL WOMEN'S DAY



To mark **International Women's Day** on 8<sup>th</sup> March, we shared a powerful poem and featured interviews with inspiring women across our airport.



International Women's Day

In support of International Women's Day, Let's celebrate the ladies of LBA! Our airport couldn't run without our female roles, Their work is so valuable in achieving our goals.

From the round-the-clock hours of our frontline teams,
To the dedication of those behind the scenes.
Women are represented in every area here,
We're so grateful for their hard work, year after year...

Our Operations staff provide safety airside, Air Traffic Control manage our skies worldwide. Our cleaners ensure the highest standards are met, Our Customer Team give experiences you'll never forget.

Our female administrators support our days, Security guarantee that you are safe, always. From engineering experts to Fire Service and Rescue, Our female finance whizzes are great at what they do.

Health, Safety and Compliance, we couldn't do without, Our Team in HR are on the hunt for talent about. Cyber Security and IT are women in the know, Advertising and Marketing are always on the go!

And remember the workplace is just a fraction of their lives, All these women are superheroes in our eyes. Our female staff are mums, carers, volunteers – the lot! They juggle the day to day, they show up no matter what.

We deliver outstanding service with our diverse workforce, We wouldn't be where we are without our women, of course! We are one team striving to do the best and right thing, Simply THANK YOU ladies, for everything!



words by @wrd.it

### **EMPLOYEE APPRECIATION DAY**

For **Employee Appreciation Day** on 7th March, we shared a special issue 'Call it Out' Newsletter to recognise our staff – sharing the wonderful feedback received from passengers and colleagues.

We also used the opportunity to say 'thank you' by delivering cupcakes and cookies to each department as a small token of gratitude, which were well received!





### **AIRPORT SAFETY WEEK**

| LEEDS BRADFORD AIRPORT - SAFETY WEEK 2024 |                   |   |  |  |  |  |
|---|-------------------|---|--|--|--|--|
|   | Time              | Monday<br>13 <sup>th</sup> May  | Tuesday<br>14 <sup>th</sup> May  | Wednesday<br>15 <sup>th</sup> May  | Thursday<br>16 <sup>th</sup> May   | Friday<br>17 <sup>th</sup> May                                     |
|   | 10 am to<br>11am  | Observe a<br>Demonstration<br>of a Full                                 | CDM – What is it?<br>Contractor<br>Management<br>(Media Suite)                                   | Surface Water<br>Management<br>(Meet at<br>Meet & Greet Desk)                | CDM – What is it?<br>Contractor<br>Management<br>(Media Suite)                                   | Accident<br>Investigation<br>"A Fall from Height"<br>(Media Suite) |
|   | 11 am to<br>12 pm | Aircraft Turnaround in Action (Focus on Work at Height) Meet at Stand 5 | X25 Site Tour<br>(Meet on Terminal<br>Front)<br>Four Sessions:<br>11am, 11.30am<br>12pm, 12.30pm | Accident Investigation "A Fall from Height" (Media Suite)                    | X25 Site Tour<br>(Meet on Terminal<br>Front)<br>Four Sessions:<br>11am, 11.30am<br>12pm, 12.30pm | Surface Water<br>Management<br>(Meet at<br>Meet & Greet Desk)      |
|   | 12pm to<br>1pm    | Apron Tour<br>(Meet at Stand 5)<br>Two sessions:<br>12pm & 12.30pm      | Focus on<br><b>Mental Health</b><br>(Landside – Terminal<br>Concourse)                           | Inbound Infectious<br>Diseases<br>(Media Suite)                              | Focus on<br><b>Mental Health</b><br>(Gate 5 Seating Area)  | Apron Tour<br>(Meet at Stand 5)<br>Two sessions:<br>12pm & 12.30pm |
|   | 2pm to<br>3pm     | Centrik Masterclass<br>"How to Report"<br>(Airedale Training<br>Room)   | Airside FOD Plod<br>(Meet at Stand 5)  | Fire Appliance<br>Show & Tell with<br>CPR & Defib Training<br>(Fire Station) | Centrik Masterclass<br>"How to Report"<br>(Media Suite)  |  |

Prize draw running throughout the week

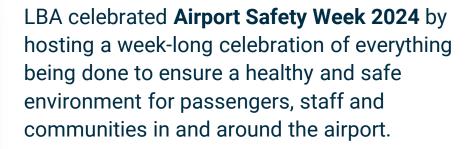
Join the FOD plod and grab a runway selfie











Airport Safety Week is a national event coordinated by the Airports UK and supported by the Civil Aviation Authority and the Health and Safety Executive. It's aim is to promote safety improvement and development through experience and learning.

A full timetable of events took place, including demonstrations, tours and training activities.

#### **LBA COMMUNITY**

Fostering strong community relationships has become essential for both corporate success and societal impact and hosting community engagement events provides an opportunity for LBA to contribute meaningfully to the local environment, increase our brand visibility, and foster trust among our stakeholders.

Two LBA roadshow community events were held in the neighbouring villages of Headingley and Yeadon/Rawdon during March 25.

Opening a public forum to discuss future plans for LBA allows us to not only share our positioning on important topics but will also enable us to listen and learn from this vital stakeholder group.

Further LBA roadshow events are planned throughout 2025 in other neighbouring communities, including Burley-in-Wharfedale, Horsforth, Otley, Menston, Kirkstall, Guiseley, Bramhope and Cookridge.





### **CHARITABLE DONATIONS**

Leeds Bradford Airport sees its charitable activities as a core element of its local stakeholder engagement. It remains important for the airport to be engaging with its local communities and being a good neighbour and responsible business, supporting those in need. The principles underlying our charitable and community sponsorships are:

- 1. Focus on benefits to local communities
- 2. Support for the neediest members of society
- 3. Employee involvement is critical to ensure a meaningful programme.

LBA has engaged employees in the decision-making process by inviting them to vote for a local charity to support. Following a strong show of support, AVSED emerged as the top choice and had been selected as LBA's charity partner. AVSED is a local charity working to prevent social isolation and loneliness for Aireborough seniors by supporting happy, healthy and independent living. As part of LBA's ongoing charitable support, AVSED received a £5,000 donation to help further its community initiatives. Additionally, Martin House Hospice continues to benefit from unclaimed lost property items, which are donated and sold through their charity shops to raise vital funds. Throughout the year, LBA has consistently matched funds raised by staff across various events. Most recently, during Easter, staff donated easter eggs to Martin House Children's Hospice, and LBA matched the number of eggs contributed, doubling the impact of the initiative.

Charitable and community support initiatives at LBA are coordinated by the LBA social committee, with oversight from the Head of Corporate Affairs & Sustainability to ensure all proposed donations align with the organisation's approach to sustainability. This structure empowers employees to actively contribute to shaping the causes LBA supports, while ensuring alignment with the company's strategic and sustainability goals at the executive level.

Other charities that have benefitted include Leeds Autism Service, Wheatfields Hospice, Bradford Hospitals Charity, Bramhope Village, Horsforth Cricket Club and St James's University Hospital, Leeds.